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DOI:

[10.1093/ej/uez059](https://doi.org/10.1093/ej/uez059)

*Document Version*

Peer reviewed version

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*Citation for published version (APA):*

Boneva, L., Cloyne, J., Weale, M., & Wieladek, T. (2020). Firms' Price, Cost and Activity Expectations: Evidence from Micro Data. *Economic Journal*, 130(627), 555–586. <https://doi.org/10.1093/ej/uez059>

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# Firms' Price, Cost and Activity Expectations: Evidence from Micro Data\*

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March 2019

## Abstract

Firms' expectations play a central role in modern macroeconomic models, but little is known empirically them. Using panel data on manufacturing firms' expectations about prices and wage rates, new orders, employment and unit costs for the United Kingdom, we document a range of stylized facts about firms' expectations and their determinants. There is wide dispersion of expectations across firms. Firms expectations are influenced by both firm-specific factors and macroeconomic factors. We find a significant connection between past expected price and wage increases and their out-turns. Firms' expectations are, however, clearly not rational.

**JEL classification:** C23; C26; E31

**Key words:** Firms' expectations, price setting, rationality, survey data, expected inflation

**Short title:** Price, Cost and Activity Expectations

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\*The views expressed in this paper are solely those of the authors and should not be taken to represent the views of the Bank of England (or any of its committees) or Barclays. Tomasz's analytical contribution was completed while employed at the Bank of England. The data on individual firms used in our paper are proprietary and are obtained under licence from the Confederation of British Industry (CBI). The licensing contract permits Bank of England staff to use the data for research purposes. This work also contains statistical data from ONS which are Crown Copyright. The use of the ONS statistical data in this work does not imply the endorsement of the ONS in relation to the interpretation or analysis of the statistical data. This work uses research datasets which may not exactly reproduce National Statistics aggregates. We are grateful for comments and advice from our editor Hans-Joachim Voth, two anonymous referees, Sophocles Mavroeidis, Oliver Linton and Hashem Pesaran, and participants at the conference of the European Economic Association and the International Association of Applied Econometrics in 2015.

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Expectations play a central role in modern economics. The question of how to model expectations revolutionised macroeconomics in the 1970s and has, of course, been the subject of several Nobel Prizes. Expectations now play a key role in our understanding of business cycles and the design of policy institutions. The beliefs of firms are particularly important: firms’ expectations about prices and costs may affect their current pricing decisions and influence aggregate inflation dynamics. Different expectations about economic activity may lead to different outcomes today. And, by influencing these beliefs, monetary policy-makers may be able to affect the economy, an aspect of the monetary transmission mechanism that has featured heavily in the recent policy debate around the zero lower bound and the use of forward guidance policies (see, e.g., Woodford (2012)).

But, despite decades of theoretical emphasis on expectations in macroeconomics and the empirical study by Nerlove (1983) of categorical French and German data, there is still relatively little empirical evidence about what influences firms’ expectations or whether these matter in reality. This is particularly important in light of the growing theoretical literature which deviates from traditional assumptions of representative agents, complete information and rational expectations in macroeconomics.<sup>1</sup> This empirical gap, in part, stems from data limitations. Ideally expectations need to be measured and although there is a range of well-used datasets that contain information on household and financial market expectations, data — and therefore empirical evidence — on the firm-side are much more scarce. We fill this gap using a data set on firms’ expectations in manufacturing from the Confederation of British Industry (CBI) in the United Kingdom. Using this dataset, our contribution is to document a range of stylized facts describing the degree of heterogeneity in firms’ expectations about a range of price, cost and activity measures, the factors most correlated with these expectations, whether these matter for current outcomes and whether these expectations are rational. We thus provide a body of evidence to help inform economic theory.

To understand how firms’ expectations line up with the common theoretical assumptions, we structure our analysis around three key issues: information, forward-looking behaviour and rationality. First we ask: how homogeneous are firms’ beliefs and what factors can explain the variation in expectations across firms and across time? We show that there is considerable dispersion in beliefs across firms in the UK. Furthermore, there are important differences in the extent to which past outcomes are associated with price, wage, activity and cost expectations. We show that firm-specific influences are important for price and wage growth expectations. Aggregate factors also seem to matter for wage growth and,

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<sup>1</sup>A growing literature considers non-rational expectations in macroeconomics, for example Garca-Schmidt and Woodford (2015), Gabaix (2016), Farhi and Werning (2017). Deviations from complete information include Nimark (2008) who introduces private information into firms’ pricing decisions and shows how this affect aggregate inflation dynamics and Angeletos and Lian (2018) who study forward guidance policies under incomplete information.

to a lesser extent, price growth expectations. Expectations of new orders and employment are more associated with firm-specific activity measures, but cost expectations are correlated with both firm-specific cost pressure and aggregate import price growth. Given the relatively limited existing work on what determines expectations, the precise regression specification for exploring the determinants of price, wage and cost expectations is unclear. In our attempt to uncover firms' inflation expectation function, we therefore also use Bayesian model averaging and find that the results are robust to model specification. Overall, our analysis therefore suggests important heterogeneity in the attention paid to different indicators when forming expectations about specific variables.

Secondly, we explore whether firms' expectations matter for current pricing decisions. This mechanism is at the heart of many forward-looking macro models; for example the New Keynesian Phillips Curve relates current price inflation to expected future price changes and real marginal cost. The micro-foundations of this type of Phillips curve can be derived from several firm-price setting problems (e.g. see Roberts (1995)) and, as illustrated in on-line appendix C, the Rotemberg (1982) formulation delivers a pricing equation where firms' current prices are set with reference to their expectations of their own future price increases. Our firm level panel data on firms' own prices and their expectations of their own future price movements allow to test whether firm's expectations matter for their pricing decisions. We use linear regressions and Bayesian model averaging to show that price expectations are an important determinant of actual price setting.

Thirdly, we explore whether firms' expectations are rational — a central tenet of many macroeconomic models in recent decades. We show that the null hypothesis of rationality is generally rejected for the expectations variables we consider. Taken together, these results cast doubt on some of the informational and behavioural assumptions typically made in macroeconomics. Our evidence therefore provides a range of motivating evidence for future theoretical developments.

Several novel features of the CBI's survey facilitate our analysis. In particular, the panel structure and the rich set of expectation and out-turn variables make the survey ideal for our purposes. A valuable and distinctive feature of the data described here is that the CBI survey describes firms' expectations of their own future circumstances and allows us to relate these to their reports of past out-turns. This allows us to explore what factors seems to matter for firms' expectations of their own trading situation. Our panel approach allows us to use a range of fixed-effects and firm level controls to deal with possible confounding effects. It also allows us to exploit the dynamics in the data.

As noted above, the way in which expectations are formed has recently attracted much attention and we therefore contribute to this growing empirical literature. Much of the focus has been on house-

holds. For example Armantier et al. (2015) explore the influence of inflation expectations on consumer behaviour, while Armona et al. (2018) use experimental data to examine the influences on expected house price growth and the effect of this on consumers' decisions. Madeira and Zafar (2015) investigate the determinants of inflation expectations. Malmendier and Nagel (2016) show that the role played by age-dependent lifetime inflation experience differs across age groups. Cavallo et al. (2017) study how information frictions affect how households form expectations. Ichiue and Nishiguchi (2013) show that during the zero lower bound episode in Japan, inflation expectations were positively related to near-term expenditure plans. Bachmann et al. (2015) conduct a similar study using US data but do not find any significant relationship between inflation expectations and consumer spending.

Turning to work on firms, the closest paper to our work is probably Coibion et al. (2018) who collect new survey data on firms' inflation expectations for New Zealand. Their paper provides evidence against full information and rationality of firms' inflation expectations, including evidence of dispersion which seems to be related to inattention about recent macroeconomic conditions. Also for New Zealand, Kumar et al. (2015) document the lack of anchoring of firms' inflation expectations around the inflation target and show that firms' expectations are quite dispersed. Afrouzi (2017) develops a model of oligopolistic competition and strategic inattention and shows that this can account for several facts about firms' expectations in New Zealand, including the dispersion in inflation expectations and the disagreement between industry and aggregate level expectations.

Coibion and Gorodnichenko (2015) document that survey expectations of professional forecasters, firms, households and Federal Open-Market Committee members are heterogeneous and react sluggishly to news, in keeping with the predictions from noisy information models. Bryan et al. (2014) use the FRB Atlanta's Business Inflation Expectations (BIE) survey of firms in the Sixth Federal Reserve District over three years. They evaluate how well these expectations compare to professional forecasters, how the content of these data compare to households' inflation expectations and how well these expectations predict future inflation. Buchheim and Link (2017) study how firms process information such as value added tax changes using the IFO Business survey that covers German firms. Gennaioli et al. (2015) document that CFOs' expectations of future earnings growth play an important role in explaining corporate investment plans as well as actual investment. Gennaioli et al. (2016) examine how well corporate investment plans and investment are explained by CFOs' expectations of earnings growth. Like us, they also ask whether expectations affect behaviour and whether expectations are rational.

Our focus is, however, different from these existing papers: we explore a range of expectations variables, including but not limited to prices and wages, and seek to provide a range of stylized facts about the

determinants of expectations and whether they matter for pricing outcomes. In exploring the link between expectations and outcomes, our paper also connects to the large time-series literature on the new Keynesian Phillips curve (for example, Gali and Gertler (1999), Sbordone (2002) and Sbordone (2005)). In aggregate data, price expectations of firms are not observable. Estimation hence needs to rely on the rational expectations hypothesis and the method of instrumental variables. But, Mavroedis et al. (2014) argue that the time-series literature is subject to weak instrument problems. Unlike with macroeconomic data, we actually observe individual firms' expectations of their own future price changes together with their subsequent out-turns. Conditional on fixed effects, we use Bayesian model averaging to show that price expectations are a robust determinant of actual price setting.

The remainder of the paper proceeds in the following way: In the next section we describe the survey in more detail, discuss its reliability and describe some broad trends in firms' expectations. Section 2 then explores influences on expectations formation. The link between past price increases and expected future price increases is explored in Section 3. Finally, Section 4 evaluates the rationality of firms' expectations. Section 5 concludes.

# 1 The Industrial Trends Survey and its Properties

## 1.1 The ITS survey

Our data come from the UK's Confederation of British Industry (CBI). The CBI runs a number of surveys but the most detailed for our purpose is the the quarterly *Industrial Trends Survey* (ITS) which covers manufacturing firms. Although the full survey began in 1958, it was only in 2008 that the survey started to collect quantitative rather than purely qualitative data on past and expected future price movements. Very few data were collected early in 2008, so our sample period is from 2008Q3 to 2016Q3 , although some variables are available only for part of the sample.<sup>2</sup>

As with many non-statutory surveys, the respondents are drawn from a range of trade directories and related databases. They are not limited to members of the CBI. But of course participation is voluntary, and an important question is therefore how far the CBI survey is representative of manufacturing firms in the UK. As noted earlier, the panel dimension is somewhat unbalanced and the survey is intended to be a snap-shot of the economy each quarter. It is possible that these features might bias our results. In on-line appendix A we examine this in more detail. Overall, we find that, relative to the Government's Business Statistics Database, the sampling frame for official surveys, the data are broadly reflective of

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<sup>2</sup>Data on output relative to capacity are, for example, available only from 2011Q1. Similarly, although the qualitative data on new orders, employment and costs have been collected for many years, they are available on a basis coherent with the data on price and wage expectations only from 2011Q1.

the actual distribution of UK manufacturing firms by sector and the overall economy by geography. The ITS has very good coverage across different sized firms but the survey does have an over-representation of large enterprises. This feature, of course, ensures that a relatively small sample can cover a fairly large proportion of the economy and, to the extent that the experiences of large firms are different from those of small firms, is likely to enhance the ability of the survey to represent the circumstances of the economy as a whole.

As noted above, one of the advantages of ITS is its panel structure. We have eight years of quarterly data and, in principle, the cross-section dimension is large with around four to five hundred firms. That said, there is variation in the frequency for firms' responses and not all firms appear in the survey every quarter. More details of the response pattern are also available in on-line appendix A. For both large and small firms, the number of exits and re-entrants is large relative to the sample size (there are periods of substantial, although often temporary, non-response by firms).

The nature of the data therefore places two restrictions on our analysis. First, to exploit the panel structure of our data, we restrict attention to firms who appear for four or more consecutive quarters. Secondly, there is an inconsistency in the time horizon for different variables. The data are quarterly but some variables refer to three month changes and others to twelve month changes (this is particularly true of the wage and price data). In order to avoid the risk of spurious results generated by serial correlation, we limit our analysis of the twelve-month variables to periods which do not overlap. Taken together, these factors mean that the number of usable observations per firm is somewhat smaller than would be the case were a complete quarterly panel available.

The survey responses of which we make use are as follows:

**Prices and Wages:** Given the attention paid to inflation and wage expectations in modern macroeconomic theory, we are particularly interested in the quantitative measures of firms' expected and actual price and wage changes. The panel element to these questions is one of the most interesting aspects of this survey. But, the survey also contains useful information about firms' perceptions of price and wage changes over the past year. The key questions about prices are:

- What has been the percentage change over the past 12 months in your firm's own average output price for goods sold into UK markets?
- What is expected to occur over the next 12 months?

Similar questions are asked about wages:

- What has been the percentage change over the past 12 months in your firm’s wage/salary cost per person employed (including overtime and bonuses)?
- What is expected to occur over the next 12 months?

Firms can answer the price questions by choosing one of ten buckets covering the range -10% to 10%, by answering zero or by entering their own answer manually. This gives a good degree of granularity.<sup>3</sup> Respondents to the wage question are given a choice of eleven buckets.<sup>4</sup> Manual answers largely still fall within these ranges and to harmonize the reporting, we assign each manual answer to its corresponding bucket. If the manual answers lie outside the bucket ranges, they are allocated to the largest bucket on either side. Only 1% of answers are entered in this way so this is not material for our results.

In addition to the data on expected and past changes in wages and prices, the survey collects a range of qualitative information about the past and near future. Three topics in particular are of interest here.

**New Orders:** Excluding seasonal variations, what has been the trend over the last three months (expected trends for the next three months) with regard to the volume of new orders?

**Employment:** Excluding seasonal variations, what has been the trend over the last three months (expected trends for the next three months) with regard to the volume of employment?

**Unit Costs:** Excluding seasonal variations, what has been the trend over the last three months (expected trends for the next three months) with regard to costs per unit of output?

In contrast to the questions on wages and prices, the responses to the questions on new orders, employment and unit costs are qualitative. Respondents answer “Down”, “No change” or “Up”. As noted earlier, these questions relate to periods of three months rather than periods of a year (the case for the price and wage variables). These quarterly data therefore do not refer to overlapping periods.

We also make use of a question the survey asks on capacity:

**Capacity utilisation:** What is your current rate of operation as a percentage of full capacity? The response to this is quantitative.

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<sup>3</sup>Specifically, the buckets are -8.1 to -10%; -6.1 to -8%; -4.1 to -6%; -2.1 to -4%; -0.1 to -2%; no change; 0.1 to 2%; 2.1 to 4%; 4.1 to 6%; 6.1 to 8% and 8.1 to 10%.

<sup>4</sup>With ranges -2% to -1.1%; -1% to -0.1%; 0%; 0.1% to 1%; 1.1% to 2%; 2.1% to 3%; 3.1% to 4%; 4.1% to 5%; 5.1% to 6%; 6.1% to 7% and 7.1% to 8%.



**Other questions:** Finally we should record that the survey asks a range of questions on topics such as investment intentions and business confidence which we do not explore in this paper.

## 1.2 A first look at the data

Precise definitions of both the survey variables and the macro-economic and industry data that we use are provided in on-line Appendix A. We begin by presenting summary statistics for the variables we study.

Table 1 shows the mean and standard deviation of the continuous variables collected in the survey together with the relevant macroeconomic variables we use. Table 2 then shows the proportion of responses in each category for the discrete variables. It is noticeable that firms report, on average, slightly lower rates of price increase than measured by the output price indices for manufacturing as a whole. In contrast, expected and past wage growth are both close to each other and close to the rate of growth of Average Weekly Earnings (AWE), the official measure of aggregate wages. For the discrete variables, we can see that, when describing past experience, more firms report rises or falls than they did in expectation. This is entirely consistent with outturns being subject to shocks not anticipated when expectations were formed. The effect is particularly marked for growth in new orders. We will return to the issue of forecast errors when we look at the rationality of firms' expectations.

Table 1: *Summary Statistics for Continuous Variables % p.a.*

Variable name	Mean	S.D.	N
<i>Survey variables</i>			
Expected price growth	1.01	2.53	2,163
Expected wage growth	1.96	1.30	2,179
Past price growth	0.80	3.00	2,179
Past wage growth	1.97	1.45	2,176
Rate of operation (%)	79.43	16.17	2,179
<i>Macroeconomic and industry-level variables</i>			
Output price growth (2-digit)	1.22	2.78	
BoE <i>Inflation Report</i> inflation forecast	1.96	0.61	
BoE <i>Inflation Report</i> growth forecast	2.43	0.43	
Consumer Price Index inflation	1.95	1.54	
Average Weekly Earnings growth	1.80	0.86	

Source: CBI and ONS data

Notes: The table reports mean, standard deviation and number of observations for the continuous variables used in our analysis. Wage and price growth rates are shown over four quarters.

Table 2: *Summary Statistics for Categorical Survey Variables*

Variable name	Fall	No Change	Rise	N
Expected new orders growth	19.3%	55.5%	25.2%	2,179
Expected employment growth	13.9%	67.4%	18.7%	2,179
Expected unit cost growth	9.1%	67.0%	23.9%	2,179
Past new orders growth	30.1%	40.4%	29.5%	2,179
Past employment growth	16.8%	59.5%	23.7%	2,179
Past unit cost growth	10.0%	64.5%	25.5%	2,179

Source: CBI data

Notes: The table reports the percentage of fall, no change and rise for the categorical survey variables used in our analysis.

Table 3 shows the correlations between the survey variables, both continuous and categorical. We use polyserial correlations between continuous and discrete variables and polychoric correlations between pairs of discrete variables (Olsson (1979)). There are strong correlations ( $\pm 0.4$  or greater) between past and expected future price increases, and between past and expected future increases in wage rates and unit costs. There is also a clear correlation between movements in employment and new orders, both past and future, as might be expected.

Lower, but still material correlations, in the range of  $\pm 0.3$  to  $\pm 0.39$  are found between expected movements in costs and expected movements in firm prices, and also between expected movements in employment and expected movements in wages. Past cost increases are correlated with expected movements in prices and with past price movements. There is also an element of persistence in employment growth. Finally past increases in sales volume are correlated with a higher rate of operation, and firms with past

employment growth are less likely to report below-capacity working. These correlations are interesting and seem consistent with common theoretical views that activity measures are likely to be correlated with the rate of operation and the output gap. They do not, however, show material connections between the rate of operation (capacity utilisation) and expectations of price increases.

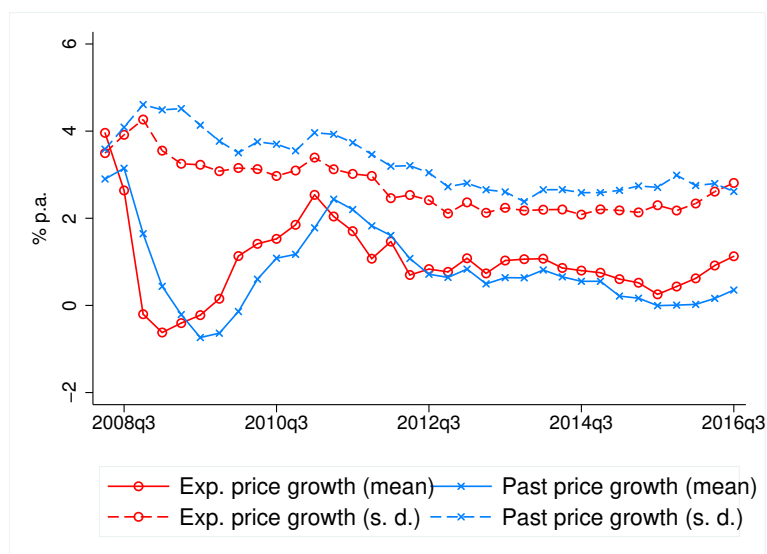
Overall, these correlations reveal several important facts about data. It is noteworthy that even in the absence of any more sophisticated econometric analysis, the correlations are strongest where intuition and theory suggest they should be, such as between price expected price growth and past price growth. Indeed, the strength of these ‘raw’ correlations is likely to be responsible for the robustness of the econometric results we present later on in this paper.

### 1.3 The distribution of price and wage growth expectations

Of course, an interesting feature of microeconomic data, missing from macroeconomic aggregates and simple descriptive statistics, is the heterogeneity in the individual data. In fact, there is significant dispersion in firms’ expectations and perceptions of price growth. Figure 1 shows the standard deviation of expected and past firm price growth in the ITS. The means of these series are also reported. It is interesting that the degree of dispersion is relatively stable over time, despite the aggregate fluctuations in inflation and the large movements in average expectations and actual price growth during the recession period; this is consistent with empirical findings for the US reported by Nakamura et al. (2018). But, to explore the dispersion further, figures 2a and 2b show the distribution of expected price and wage growth in the ITS. Most of the responses are between 0 and 5 percent, which seems very reasonable given the medium-term inflation target of 2 percent and the shorter-term variation in inflation observed over this period. There are however, a sizable minority of price responses outside this range, both negative and positive, and there is clear evidence of clustering at zero. Very few firms, however, expect the wages that they pay to fall.

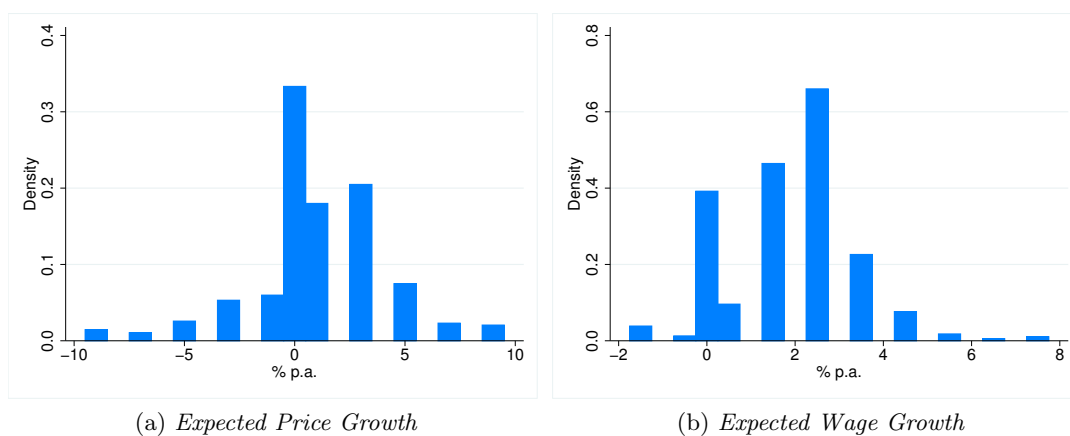
This variation does not necessarily mean that the dispersion is noise or error, but instead that there are likely to be genuine reasons for why firms’ price movements differ (different firm level shocks, different markets etc). Bryan et al. (2014), Kumar et al. (2015) and Afrouzi (2017) also provide evidence of dispersion in firms’ inflation expectations, and this also seems to be the case for UK manufacturing firms’. Coibion et al. (2018) identify inattention to recent conditions as a primary source of differences in expectations.

Figure 1: *Cross-section Averages and Standard Deviations of Expected and Perceived Past Price Growth (% p.a.)*



Source: CBI data

Figure 2: *The Distribution of Expected Price and Wage Growth*



Source: CBI data

Table 3: *Correlations between Survey Variables*

	Exp. price growth	Exp. wage growth	Exp. cost growth	Exp. empl. growth	Exp. orders growth
Variable type	C	C	Q	Q	Q
Exp. wage growth	0.25				
Exp. cost growth	<b>0.35</b>	0.12			
Exp. empl. Growth	0.19	<b>0.32</b>	0.03		
Exp. orders growth	0.14	0.23	-0.02	<b>0.47</b>	
Past price growth	<b>0.58</b>	0.2	0.24	0.14	0.06
Past wage growth	0.13	<b>0.53</b>	0.03	0.16	0.1
Past cost growth	<b>0.33</b>	0.12	<b>0.61</b>	0	-0.01
Past empl. Growth	0.19	<b>0.3</b>	0.07	<b>0.37</b>	0.24
Past orders growth	0.2	0.29	0	<b>0.4</b>	<b>0.43</b>
Rate of operation	0.09	0.19	0.02	0.17	0.12
	Past price growth	Past wage growth	Past cost growth	Past empl. growth	Past orders growth
Variable type	C	C	Q	Q	Q
Past wage growth	0.2				
Past cost rise	<b>0.31</b>	0.05			
Past employment rise	0.15	0.26	0.06		
Past orders rise	0.13	0.16	-0.04	<b>0.49</b>	
Rate of operation (C)	0.09	0.19	0.01	0.26	<b>0.32</b>

*Source:* CBI and ONS data

*Notes:* The table shows correlations between the variables used from the Industrial Trends Survey with correlations of at least  $\pm 0.3$  in bold. Variables treated as continuous are marked (C) and qualitative variables (Q). The table shows Pearson correlations between variables when both are continuous, polyserial correlations when one is continuous and the other qualitative and polychoric correlations between qualitative variables. The correlations are estimated only for observations at least four quarters apart in order to avoid the risk of spurious correlation for those variables which relate to one year in the past or future. All correlations are estimated from the same sample.

## 1.4 A comparison with other manufacturing data

Before proceeding with any formal analysis, it is useful to provide some preliminary evidence regarding the reliability of the data. We do this in three parts. First, in what follow, we show that the aggregated survey data on prices and wages line-up with aggregate time-series trends from official statistics. Secondly, we examine a number of specific features of the survey. Thirdly, as noted earlier, in on-line Appendix A we discuss the representativeness of the survey.

### 1.4.1 How does the ITS survey compare to official data?

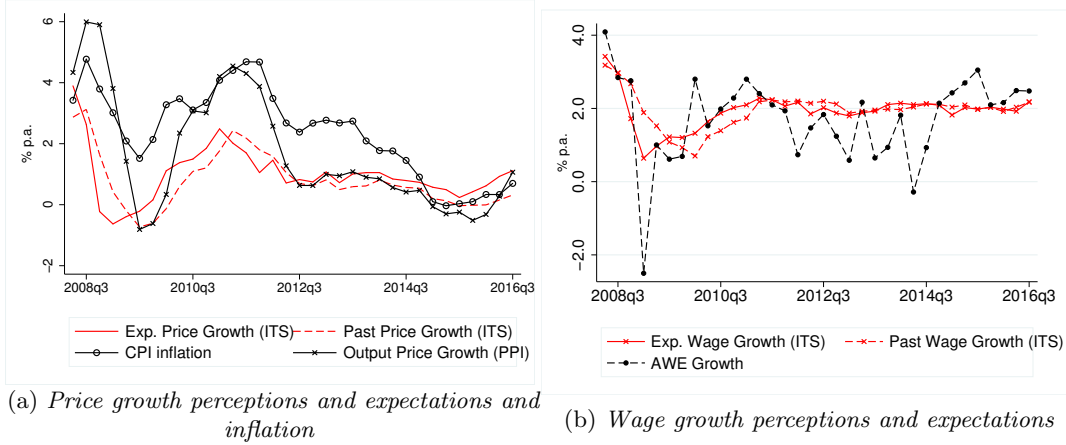
**Prices and wages.** As a reliability check, it is useful to explore how well averages of these price and wage survey data line-up with other, official, time series. Figure 3a reports average expected and perceived price growth from the ITS together with output price growth over the last four quarters in the manufacturing sector (based on the official producer price index) and aggregate consumer price inflation (from the Office for National Statistics) over the same period. The picture presented by the ITS data is similar to that shown by the producer price output index. At the beginning of the financial crisis, expected and perceived price changes fell sharply to about -0.5% which is about the same as the observed value of producer price inflation in the manufacturing sector at this time.

Compared to output price inflation, the co-movement between expected and perceived price growth and official consumer price inflation is weaker, although the broad dynamics over the period are still similar. In particular, there is a noticeable level difference between the ITS average measures and the aggregate CPI inflation series. Firms' expected own price changes average around 1%, which is below realized consumer price inflation rates during the period in question. Similar asymmetry has been documented for firms in New Zealand by Coibion et al. (2018)).

In terms of this level gap, which is evident in Figure 3a, the largest factor accounting for this difference is probably that output prices were less affected than consumer prices by the sharp rise in import prices following sterling's depreciation in 2007-8 together with the subsequent increase in raw material prices. Producer prices are also net of value added tax.

Turning to the wage data, Figure 3b compares the survey data averages for actual and expected wage growth with the UK Office for National Statistics measure of Average Weekly Earnings for the private sector. The aggregate data cover regular pay only, which removes the volatility associated with bonus payments. Even though the survey does not fully mirror the short-term movements shown by Average Weekly Earnings, it reflects the general decline in pay growth after the financial crisis.

Figure 3: *Perceptions and Expectations of Output Price and Wage Growth*



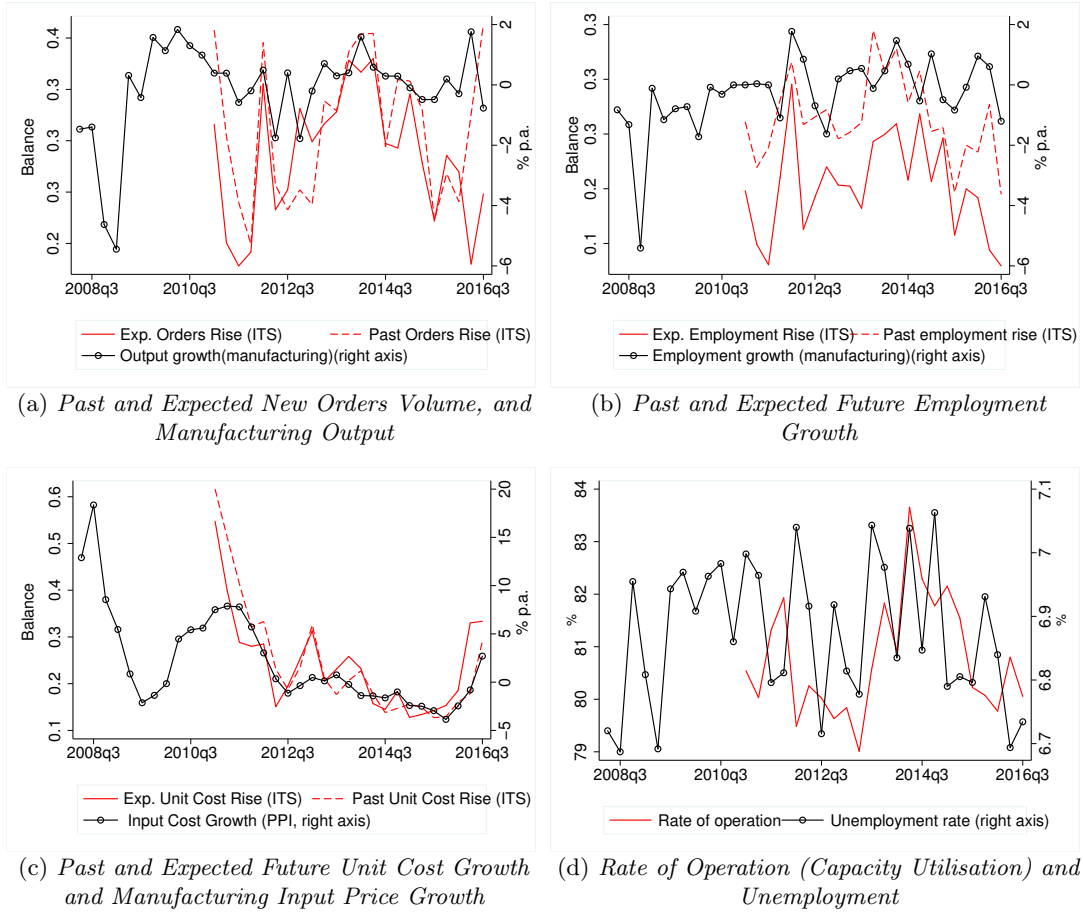
Source: CBI and ONS data.

Note: CBI data are reweighted to reflect industrial structure: see on-line Appendix B

The congruence between the aggregate properties of the ITS and the official data reassures us of the reliability of the survey, and echoes Lui et al. (2011). They examined the firms' responses about output movements in the period before the 2008-2009 recession, and showed that the qualitative answers were coherent with the answers the same firms provided in quantitative returns to the UK Office for National Statistics.

**Activity and unit costs.** We are similarly interested in the survey data on orders, employment and costs. Although these are ordinal, Panels (A) to (C) of Figure 4 show respectively the proportions of firms reporting past and expected future increases in employment, new orders and unit costs. In each graph the left-hand axis indicates the proportions of the sample reporting a past or expected increase in the variable in question, while the right-hand axis shows the growth in the macro-economic variable to which we might expect the survey response to be related. Panel (D) shows the sample average figures for capacity utilisation on the left-hand axis with the unemployment rate on the right-hand axis. For the first three of these variables, the co-movement between recent firm experience and expectations is striking, but, except for unit costs, the relationship to aggregate data is less obvious. It is noticeable that movements in reported capacity utilisation seem quite unrelated with the aggregate unemployment rate. To the extent that firms' marginal costs depend on their capacity utilisation, this suggests that labour market conditions may not be a good proxy for marginal cost.

Figure 4: *Cross-sectional Averages of Survey Data on New Orders, Employment, Unit Costs and Capacity Utilisation, together with Related Macroeconomic Variables*



Source: CBI and ONS data

Note: CBI data are reweighted to reflect industrial structure: see on-line Appendix B

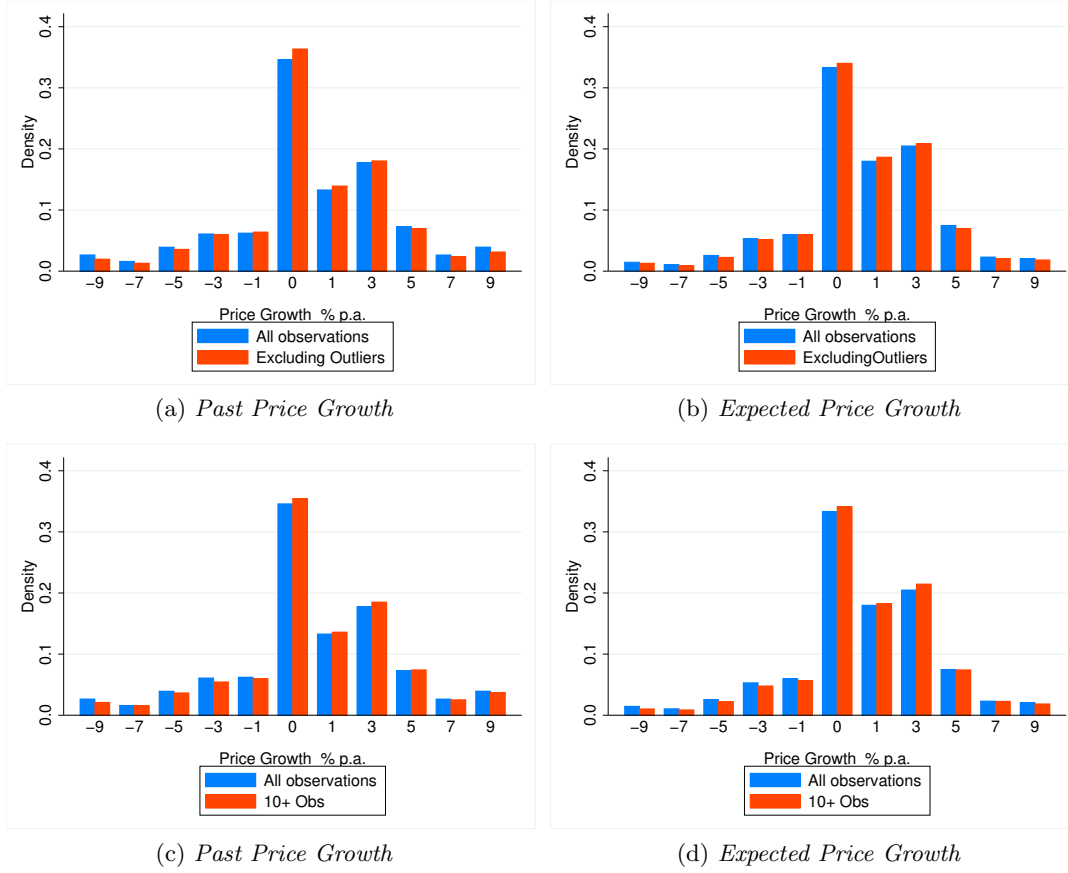
#### 1.4.2 Four further comparisons

In this section we consider four additional issues to help assess the reliability of the survey and the validity of our approach. First, we count the number of firms that always provide the same answer. A high incidence might lead us to question the accuracy of the reporting. In fact, of the 1004 firms which respond three or more times, sixty-three give the same answer to the question about past price increases on every occasion. Out of the 672 which give six or more answers, twenty-one provide the same answer to the question each time. Forty-four of the sixty-three respondents in the first case and nineteen in the second case reported zero on each occasion.

Secondly, we consider whether some respondents may misinterpret the questions by answering “no change” when they mean that the rate of inflation rather than the price level has not changed. A recent answering practices survey conducted by the CBI suggests, however, that this is not the case. This



Figure 5: *The Distribution of Past and Expected Price Growth for Sub-samples of the Full Data Set*



Source: CBI data

Notes: The figures compare the distributions of past and expected price and wage growth using the full sample with the distribution based on sub-samples. The sub-samples are: (i) *Excluding outliers*: this sub-sample excludes firms that report a change in past/expected price or wage growth from one wave of the survey to the next in the extreme upper and lower one per cent of the distribution in at least one response, (ii) *10 + observations*: this sub-sample uses only firms which provided more than ten responses over the whole sample.

pattern of answers suggests there is little evidence that the survey is contaminated by firms providing formulaic responses.

The two final checks in Figure 5 examine the full distribution of price and wage growth expectations and compare these with more restricted sub-samples. In panels 5a and 5b we exclude outlier firms which we define as those reporting a change in past/expected price growth from one wave of the survey to the next in the extreme upper and lower one per cent of the distribution in at least one response. Such firms reported a decrease in expected price growth of at least ten per cent or an increase of at least nine per cent from one quarter to the next. The purpose of this is to show that firms with unusually volatile changes are not distorting the overall distribution. For example, if changes in the respondent materially affected the reporting for a particular firm, this firm would be likely to show up as an outlier here. The distribution still looks similar when outliers are excluded and our subsequent regression results are also robust to using this sample.

Given the unbalanced nature of the panel dimension, figures 5c and 5d examine whether there is something special about firms who report more frequently. We distinguish firms which provided more than ten responses over the whole sample. Reassuringly, the distributions still look very similar. And, in any case, our use of firm fixed effects below will help address this and we will re-run our results on the restricted sample as a robustness check.

## 2 What influences firms' expectations?

In this section, we explore what factors might influence firms' price, wage, activity and cost expectations. Our interest is in the information that seems most relevant for the formation of different expectations. In many standard representative agent models there is no distinction between aggregate and firm level information, and rationality means firms fully make use of all information available. In this section we ask two questions. First, do firms make use of all available information when forming expectations about particular variables (e.g. price growth or new orders), or are some factors more relevant than others? Secondly, do firms focus on aggregate conditions, or are firm-specific variables more relevant for their expectations formation?<sup>5</sup>

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<sup>5</sup>Afrouzi (2017) develops a model with oligopolistic competition and strategic inattention where firms may pay less attention to aggregate developments when forming their expectations.

## 2.1 Expectations of Wage and Price Growth

How well can price and wage growth expectations be predicted by actual (reported) firm-level out-turns (e.g. new orders, employment, costs etc)? And are these more or less important than macroeconomic conditions in shaping firms' expectations? To answer these questions we consider the following unweighted regression:

$$E\pi_{i,t} = \alpha + \beta X_t + \gamma Z_{i,t} + \nu_i + e_{i,t} \quad (1)$$

where  $E\pi_{i,t}$  is the specific measure of firm-level expected price or wage growth.  $X_t$  are industry-level and macroeconomic variables designed to capture the influence of aggregate factors. To capture macroeconomic conditions, we include CPI inflation, aggregate wage growth as measured by Average Weekly Earnings (AWE) growth, the unemployment rate and import price growth. At the industry-level, we include output price growth. In addition to out-turns, we also include measures of expected aggregate developments which are represented using the Bank of England's four quarter ahead CPI inflation and GDP growth forecasts from the *Inflation Report* (IR). All growth rates are annual.

$Z_{i,t}$  are firm specific variables. Our approach is to see which backward-looking variables, proxying the state of the firm at the time expectations are formed, seem most correlated with expectations.  $Z_{i,t}$  therefore includes dummies for the change in new orders, employment and costs over the previous three months. In fact, to use each of these as an explanatory variable we need to construct two dummy variables. The first takes a value of 1 when then response is "up" and 0 otherwise. The second takes a value of 1 when the response is "No change" and 0 otherwise. Thus both dummies take values of 0 when the response is "Down". We refer to these dummies for new orders as "Past orders rise" or "Past orders unchanged" respectively, with similar labels for employment and unit costs. We also include the current rate of operation and a firm-specific fixed effect ( $\nu_i$ ) which should capture unobserved time-invariant firm factors.

There is relatively little previous empirical work or theory on the determinants of firm-level inflation expectations. This is why there is significant uncertainty around the benchmark regression. To address this issue and systematically explore the determinants of inflation expectations in an agnostic manner, we therefore rely on Bayesian model averaging.

Bayesian model averaging is a method designed to consider average coefficients across all possible combinations of the regressors. In our specific application there are  $2^{14}$  or 16,384 models. In this approach, the posterior model probabilities,  $p(M|y)$  where  $M$  is the model and  $y$  is the data, provide the weights for the averaging. These posterior model probabilities can be computed by means of Bayes

rule, conditional on two elements. First, for each model  $M$ , the marginal likelihood,  $p(y|M)$  can be derived from the posterior distribution of the parameters in each model  $M$ . The prior distribution of the models,  $p(M)$ , also needs to be specified. Given these two inputs, it is possible to derive the model posterior probabilities as

$$p(M|y) \propto p(y|M)p(M) \quad (2)$$

As with any Bayesian approach, the results can be influenced by the priors we set. We follow Fernandez et al. (2001) and assume an uninformative prior on the variance of the residuals and the intercept for each model. For the remaining regression coefficients we use the  $g$ -prior of Zellner (1986), setting  $g = \frac{1}{\max(N, k^2)}$ . For the distribution of these models, we set a uniform prior. If the space of possible models is very large, the approach in the literature has been to rely on MCMC method to approximate the likelihood. Instead, since we have only up to 16,384 models, we follow Magnus et al. (2010) and evaluate each one to obtain the exact likelihood. High posterior inclusion probabilities indicate that, irrespective of the inclusion of other explanatory variables, the regressor has a strong explanatory power and the variable is a robust predictor of the dependent variable. We argue that this is therefore an efficient and objective way to understand which variables are the most important determinants of firm pricing expectations in a systematic and agnostic manner.

Table 4 reports the results. Standard errors are calculated allowing for clustering by firm, except for Bayesian Model Averaging where this is not possible. Columns 1 to 3 report the results for expected price growth; with the models estimated over a common sample. To examine the association with aggregate factors alone, the first column reports the results including aggregate variables only. Firms' expected price increases seem to be correlated significantly with forecast GDP growth at an aggregate level (proxied by the Bank of England forecast, as noted above) over the coming year. The influence of import price growth is close to significant but not very large. Taken at face value, this suggests that general expectations about aggregate demand may be influencing firms' expected pricing behaviour.

The second column shows the effects of firm-specific influences only. As one might expect in theory, firms' expectations of future price increases are statistically significantly related to the growth in new orders, cost growth, and capacity utilisation.

The third column then shows the combined effects of the macro and micro variables, with the parameters estimated by Bayesian model averaging over 16,384 possible models. We can see that, of the macro variables only import price inflation is significant, while of the firm-specific variables past cost movements and the rate of operation are significant. Thus these results indicate that firms' expectations of price increases are informed by their own recent cost experience together the macroeconomic influence

of import prices, possibly because movements in the latter are expected to influence costs in the near future. There is also a capacity effect, which we take to represent demand pressures. The Bayesian analysis indicates probabilities of inclusion of 1 for the firm-specific variables and 0.93 for import costs. This suggests that these three determinants robustly predict inflation expectations, regardless of the inclusion of other variables in the regression model. None of the other probabilities exceeds 0.5.

Columns 4 to 6 of Table 4 report a similar pattern for expected wage growth. At the macro level forecasts of both GDP growth and CPI inflation are significant, as is overall wage growth. Unemployment, however, does not enter significantly into the picture. at the micro level growth in demand, represented by past employment and past orders and capacity utilisation shows a strong influence. There is also an influence from past costs, possibly reflecting some expectation of persistence of growth in labour costs. Column 6 again reports the results of Bayesian model averaging. This points to a role for forecast GDP growth and inflation at the aggregate level, together with demand effects at the micro level. All of the variables which are significant at 5% have probabilities of inclusion greater than 0.9 except that the dummy for past employment unchanged has a probability of inclusion of 0.64. None of the other variables have probabilities of inclusion greater than 0.3.

In summary, price and wage growth expectations seem to be associated with firm-specific factors, particularly rising new orders, rising employment, and a high rate of operation. Wage expectations are also influenced by past CPI inflation and forecast GDP growth while price expectations are modestly influenced by past import price growth. These differences may suggest a degree of bounded rationality or inattention in the formation of expectations. These findings are consistent with Coibion et al. (2018) who document that expectations of firms in New Zealand are best described by noisy information and rational inattention models. This may also have implications for how monetary policy can shape expectations. Expectations of wages and prices may be affected differentially depending on how monetary policy influences aggregate inflation and GDP. We return to the issue of rationality below.

## 2.2 Expectations of New Orders, Employment and Unit Costs

Having explored our quantitative measures of expected price and wage growth, we now turn to new orders, employment and cost expectations. The qualitative nature of the data for these variables means that, to examine influences on expectations, we would ideally need to use an ordered probit or logit model. It is not possible to set up such a model except by pooling the data and neglecting firm-specific effects due to the incidental parameter bias (Neyman and Scott (1948)). In studying influences on expectations, therefore, we limit ourselves to a dummy variable which takes a value of 1 if the

Table 4: *Determinants of Price and Wage Expectations*

	(1)	(2)	(3)	(4)	(5)	(6)
	Exp. Price Growth	Exp. Price Growth	Exp. Price Growth	Exp. wage growth	Exp. wage growth	Exp. wage growth
Output price growth (2-digit)	0.007 (0.22)		0.000 (0.08)	-0.018 (-1.30)		-0.000 (-0.12)
IR inflation forecast	0.253 (1.37)		0.010 (0.19)	-0.090 (-1.02)		-0.004 (-0.15)
IR GDP forecast	0.588** (3.42)		0.166 (0.78)	0.449** (4.91)		0.374** (5.11)
CPI inflation (whole economy)	0.217 (1.24)		0.024 (0.27)	0.332** (3.84)		0.103** (3.13)
AWE wage growth	0.041 (0.62)		-0.000 (-0.02)	0.113** (3.27)		0.020 (0.55)
Unemployment rate	-0.134 (-0.75)		-0.014 (-0.19)	-0.102 (-1.26)		0.002 (0.09)
Import price growth	0.053 (1.72)		0.060** (2.74)	-0.028 (-1.87)		-0.000 (-0.13)
Past orders rise		0.507** (2.85)	0.085 (0.44)		0.460** (4.92)	0.329** (3.09)
Past orders unchanged		0.414** (2.67)	0.045 (0.34)		0.202** (2.60)	0.058 (0.59)
Past employment rise		0.520* (2.43)	0.195 (0.79)		0.468** (4.08)	0.394* (2.56)
Past employment unchanged		0.230 (1.24)	0.019 (0.21)		0.231* (2.50)	0.169 (1.18)
Past cost rise		1.987** (6.43)	1.729** (7.47)		0.415** (3.61)	0.035 (0.42)
Past cost unchanged		1.004** (3.66)	0.984** (4.73)		0.194 (1.80)	0.006 (0.14)
Rate of operation		0.023** (3.30)	0.028** (5.20)		0.010** (3.67)	0.010** (3.43)
Constant	-0.490 (-0.45)	-2.562** (-4.36)	-3.530 (-1.54)	0.883 (1.65)	0.478* (2.18)	-1.254 (-1.14)
Observations	2163	2163	2163	2179	2179	2179
Adjusted $R^2$	0.051	0.101		0.049	0.090	

*t* statistics in parentheses\*  $p < 0.05$ , \*\*  $p < 0.01$ *Source:* CBI and ONS data

*Notes:* The Table reports parameter estimates from estimating the determinants of firms' price and wage growth expectations controlling for firm fixed effects (equation (1)). Standard errors are clustered by firm for models (1), (2), (4) and (5) which are estimated by OLS. Models (3) and (6) are estimated by Bayesian Model Averaging.

expectation is for up and 0 otherwise, losing the distinction between no change and fall; we refer to this dummy as “Expected Orders”, employment or costs respectively. We then examine the influences on this using a panel logit model with fixed effects. Specifically we estimate the following logit discrete choice model that is not plagued by the incidental parameter bias:

$$P(Ey_{i,t} = 1 | \mathbf{X}_{i,t}) = F(\Gamma \mathbf{X}_{i,t}) \quad (3)$$

where

$$\Gamma \mathbf{X}_{i,t} = \alpha + \beta X_t + \gamma Z_{i,t} + \nu_i + e_{i,t} \quad (4)$$

$F()$  is the logistic function;  $Ey_{it}$  is the specific measure of the change in expected new orders, employment and costs. Again,  $X_t$  are industry and macroeconomic variables and  $Z_{i,t}$  are the same firm specific variables. We include the same variables as in the previous section, together with past price and wage growth. Table 5 reports the odds ratio for each variable.

As before, we examine the influence of macroeconomic variables and forecasts and then turn to the firm-specific data. In contrast to the regression models of section 2.1, however, it is not possible to correct for clustering with the panel logit model, and the  $R^2$  is not clearly defined. So we report  $z$ -statistics relative to odds ratios of 1 and derived from robust standard errors together with the BIC information criterion.

The first three columns of Table 5 consider the factors influencing expectations of new orders. Column 1 does not identify a significant role for any of the macroeconomic variables although the odds ratio of the GDP growth forecast is close to significance. In column 2, we see that the only significant firm-specific variable is whether firms reported past growth in new orders. When the macro and micro variables are combined in the column 3, we find again that only the odds ratio on the dummy for a rise in past orders is significant. The BIC suggests that the micro equation should be preferred to both the combined and macro equations suggesting that firms’ expectations for new orders are most importantly influenced by their own recent experience.

Columns 4, 5 and 6 in Table 5 consider employment expectations. When only macro indicators are considered (column 4) the aggregate GDP growth forecast appears as a significant influence on the probability that firms will expect a rise in employment. Looking only at micro variables (column 5), past movements in new orders has a larger odds ratio, suggesting that it is more influential for employment expectations than expectations of new orders. Firms reporting an increase/no change in new orders were significantly more likely to expect employment to rise than those that reported a past

fall in new orders. Past employment movements, in contrast, do not seem to exert a significant influence on expected future employment movements but past price increases do play a significant role. When macro and micro variables are both included, the micro variables retain their significance while the odds ratio for the GDP forecast is no longer significant at a five per cent level. The BIC for the micro equation is, however, materially lower than for either the macro equation or the combined equation. This suggests that expectations of employment changes are primarily influenced by firm-specific experience.

Finally, columns 7, 8 and 9 of Table 5 examine unit cost expectations. In terms of the macro variables (column 7), import price growth increases are associated significantly with the probability that firms expect costs to rise. The GDP growth forecast is not significant. In terms of the firm specific variables (column 8), the only significant indicator is whether firms have just experienced a rise in unit costs. When the macro and micro variables are combined, past movements in import prices and firm-specific costs retain their significance while some macro variables lose significance. The BIC statistics suggest that the micro equation should be preferred to the macro equation despite the significance of past import costs in the combined equation.

In summary, employment expectations seem to be most correlated with the change in past firm-level order volumes, while expected costs are correlated with the past change in firm costs and (aggregate) import price inflation. Expectations of new orders, however, seem to be most correlated with past movements in new orders at the firm-level. This suggests that aggregate factors, including monetary policy, might affect only new orders and employment expectations through their effect on firm-level variables. The exception is cost expectations where import price inflation has an impact as well. Some expectations are therefore more directly correlated with aggregate conditions (e.g. wage expectations, as discussed above) while others may be influenced only indirectly.



Table 5: *Determinants of New Orders, Employment and Cost Expectations*

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Exp. orders rise	Exp. orders rise	Exp. orders rise	Exp. employment rise	Exp. employment rise	Exp. employment rise	Exp. cost rise	Exp. cost rise	Exp. cost rise
Output price growth (2-digit)	1.001 (0.02)		1.006 (0.17)	1.014 (0.43)		1.002 (0.04)	1.008 (0.24)		1.019 (0.51)
IR inflation forecast	1.315 (1.26)		1.347 (1.33)	1.059 (0.23)		1.136 (0.49)	1.676* (2.43)		1.352 (1.20)
IR GDP forecast	1.475 (1.90)		1.342 (1.37)	1.900** (2.74)		1.557 (1.76)	1.206 (0.91)		0.736 (-1.26)
CPI inflation (whole economy)	0.990 (-0.05)		0.979 (-0.10)	1.165 (0.65)		1.167 (0.62)	0.990 (-0.05)		0.761 (-0.99)
AWE Wage growth	0.892 (-1.37)		0.851 (-1.85)	0.919 (-0.90)		0.914 (-0.89)	1.090 (0.92)		0.944 (-0.51)
Unemployment rate	0.838 (-0.85)		0.792 (-1.09)	1.012 (0.05)		0.953 (-0.20)	0.814 (-0.90)		0.873 (-0.51)
Import price growth	1.025 (0.76)		1.035 (1.01)	0.980 (-0.52)		0.969 (-0.78)	1.123** (3.14)		1.120** (2.59)
Past orders unchanged		0.820 (-1.02)	0.782 (-1.25)		2.032** (2.84)	1.937** (2.61)		1.290 (1.19)	1.215 (0.89)
Past orders rise		2.080** (3.57)	2.049** (3.44)		4.740** (5.72)	4.511** (5.47)		0.933 (-0.28)	0.896 (-0.43)
Past employment unchanged		1.018 (0.08)	0.987 (-0.06)		0.700 (-1.41)	0.655 (-1.65)		1.156 (0.56)	1.242 (0.80)
Past employment rise		1.178 (0.67)	1.144 (0.54)		1.022 (0.08)	0.975 (-0.09)		1.348 (0.97)	1.392 (1.03)
Rate of operation		1.001 (0.08)	1.001 (0.14)		1.009 (1.10)	1.009 (1.02)		1.003 (0.51)	1.005 (0.78)
Past cost unchanged		0.832 (-0.73)	0.800 (-0.87)		1.151 (0.50)	1.131 (0.43)		1.226 (0.58)	1.120 (0.31)
Past cost rise		0.641 (-1.62)	0.577 (-1.91)		0.972 (-0.09)	0.898 (-0.34)		11.206** (6.69)	9.746** (6.06)
Pst. wages		1.043 (0.73)	1.056 (0.92)		0.975 (-0.38)	0.974 (-0.39)		0.960 (-0.58)	0.957 (-0.61)
Past inflation		1.005 (0.20)	1.005 (0.16)		1.081* (2.42)	1.070* (2.01)		1.020 (0.66)	1.030 (0.91)
Observations	1040	1040	1040	851	851	851	1035	1035	1035
BIC	827.4	811.6	846.2	664.8	626.6	663.9	750.3	635.7	657.0

Exponentiated coefficients;  $t$  statistics in parentheses\*  $p < 0.05$ , \*\*  $p < 0.01$ 

Source: CBI and ONS data

Notes: The table reports odds ratios from estimating the determinants of firms' new orders, employment and unit costs expectations controlling for firms fixed effects (equations (3)-(4)). Standard errors are robust.

### 3 Do Expectations Affect Price and Wage Setting Behaviour?

So far, we have explored which factors seem to predict firms' expectations for a range of variables. But, do these expectations actually matter for outcomes? In most modern macroeconomic models expectations of firms are crucial for determining pricing behaviour and aggregate inflation dynamics. In the New Keynesian model, for example, aggregate inflation today is related to expected future inflation and real marginal cost. The central bank's ability to control expectations about the future can then dramatically improve inflation outcomes today. In this section we therefore ask: is there evidence that firms' expectations matter for price setting behaviour?

Much empirical work has been devoted to exploring this question using macro data. And, as mentioned earlier, a large body of literature has focused on estimating the New Keynesian Phillips Curve directly. But this literature has faced a number of challenges. It is unclear how to measure expectations and the literature has often used proxies (such as using realized outcomes or measures or forecasts from a statistical model) or expectations from aggregate survey data.

Two key strengths of our data are that the ITS has direct measures of firms' expectations and they are panel data. We therefore observe firms' expectations directly and through a range of fixed effects and variables, we are able to control for a range of possible confounders. We control for macro shocks with time fixed effects, industry shocks with industry-time fixed effects, and individual level characteristics with firm fixed effects. The remaining concern is that firm specific, time varying shocks, might be driving both expectations and actual pricing behaviour. Here again, the richness of the survey helps and we can include the full range of firm specific controls considered in Section 2. To explore whether this robustness problem persists with the observed firm level expectations variables in our survey, we apply Bayesian model averaging to investigate how robust our results are to regression specification.

#### 3.1 Econometric specification

Our objective is to examine whether firms' expectations matter for pricing behaviour today. To do this, a natural regression specification to consider is the following:

$$\pi_{i,t} = \alpha^\pi E_{i,t} \pi_{i,t+1} + \gamma_x^\pi x_{i,t} + v_{i,t} \quad (5)$$

where  $\pi_{i,t}$  is firm  $i$ 's growth in prices and  $E_{i,t} \pi_{i,t+1}$  is their expectation of the growth in their price for the coming period. Our main coefficient of interest is then  $\alpha^\pi$ , where we would like to establish whether this is positive and significant.  $x_{i,t}$  are other controls, including any fixed effects. While our goal is not

to estimate the structural parameters of a Phillips Curve, a number of models would be consistent with a pricing relationship like equation (5). For example, in on-line Appendix C we show that a firm-level pricing relationship like this — where price changes depend on a firm’s expected own price changes and marginal cost — can be derived from the common Rotemberg (1983) pricing model.<sup>6</sup> In this specific model, the variable  $x_{i,t}$  reflects the time varying price markup (the inverse of real marginal cost). We do not have any clear choice for such a variable in our dataset, but if we regard the  $x$  variables in a less structural manner, we can think of this as a vector  $\mathbf{X}_{i,t}$  with a range of firm-specific controls and fixed effects that help control for common firm-specific factors.

In estimating equation 5 the first practical challenge is that the survey asks for growth rates over the past twelve months and expected future growth rates over the coming twelve months. It would be incorrect to treat these variables as though they described quarterly expected and actual price movements, raising a question of how to handle the temporal aggregation in the data. We address the issue by assuming that decisions are made on a quarterly basis. We therefore aggregate equation (5) by summing four successive equations. The expectations term on the right-hand side of this equation has to be based on variables which are observed at period  $t - 3$ . Strictly the  $\mathbf{X}_{i,t}$  terms would become the sum over the previous 4 quarters but, for generality, we allow each quarter to have a different coefficient in equation (6). It takes the following form:

$$\pi_{i,t}^4 = \alpha^\pi E_{t-3} \pi_{i,t+1}^4 + \sum_{k=0}^3 \gamma_{x,k}^\pi \mathbf{X}_{i,t-k} + u_{i,t} \quad (6)$$

where the superscript 4 indicates that the variable relates to the growth rate over the preceding four quarters. Our interest is in whether the coefficient  $\alpha^\pi$  is positive and significant, which would be evidence of a role for expectations in current pricing decisions.<sup>7</sup>

To be as flexible as possible, and exploit the panel nature of our data,  $\mathbf{X}_{i,t}$  includes a combination of continuous controls and firm, sector and date fixed effects. We describe the full set of control variables in section 3.2 below. We use the same specification to explore a possible connection between wage growth over four periods,  $w_{i,t}^4$  and the wage growth which had been expected three quarters earlier,  $E_{t-3} w_{i,t+1}^4$ , evaluating the analogous coefficient,  $\alpha^w$ .

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<sup>6</sup>After imposing symmetry this equation then becomes the New Keynesian Phillips Curve for aggregate inflation, as discussed in Roberts (1995), although we do not make this final step given that we already observe firm-level expectations. Rotemberg pricing has the advantage that all firms can, in principle, make adjustments each period.

<sup>7</sup>The residual term, will now include a range of forecast errors, in addition to including  $v_{i,t}$ , specifically:  $u_{i,t} = \alpha^\pi (E_{i,t} \pi_{i,t+1} + E_{i,t-1} \pi_{i,t} + E_{i,t-2} \pi_{i,t-1}) - \alpha^\pi (E_{i,t-3} \pi_{i,t+1} + E_{i,t-3} \pi_t + E_{i,t-3} \pi_{i,t-1}) + \sum_{k=0}^3 v_{i,t-k}$

## 3.2 Results

Table 6 shows the results of estimating equation 6. The columns refer to different specifications which include different fixed effects and firm-level controls. There is a strong stability in the coefficient estimate. It is always around 0.2-0.35 and significant at the 5% level. Columns 1 and 2 show the results including only different fixed effects and no other controls. This maximizes the sample size, although one may still be concerned about other time-varying firm-specific factors. Column 3 includes firm and time-sector fixed effects (at the 2 digit SIC level), which would deal with any sector specific trends. Columns 4-8 include firm specific controls. Specifically we include, for these models:

1. Past Wage Growth
2. Rate of Operation
3. Volume of New Orders (Dummies for Rise and No Change)
4. Employment (Dummies for Rise and No Change)
5. Unit Costs (Dummies for Rise and No Change)

with one to four lags of each variable.

Column 4 has these firm specific controls and firm fixed effects. Column 5 adds time and sector fixed effects. Column 6 has firm and time-sector fixed effects. Column 6 is the most flexible specification and it is favoured by the BIC. We therefore regard this as our baseline specification. Here, the coefficient on expectations is still 0.2 and significant at the 5% level: expectations of future price increases by the firm influence the decision to change prices today.

To examine further the robustness of our results, columns 7 and 8 estimate the baseline model of column 6 including only firms with at least ten observations (to help address the lack of balance in the panel) and removing firms who experience large changes in their expectations between quarters (to help address any bias introduced by changing circumstances for the firm, e.g. if the person responding to the survey changes). Both these sample restrictions were discussed earlier and, in table 6, make very little difference to the parameters estimates (which remain around 0.2-0.3) but lead to a lower sample size.

Finally, we also report, in column (9) the results from our Bayesian Model Averaging exercise. This explores models which include firm and time fixed effects. For the estimation to be manageable we have to use a reduced set of firm-level controls, omitting the four lags of past wage growth and the dummies for no change of the three qualitative variables. It shows that price expectations enter as an

Table 6: *The Relationship between Expected and Actual Price Growth*

The dependent variable is past price growth.

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Exp. Price Growth (lag 3)	0.355** (8.05)	0.356** (7.86)	0.317** (6.53)	0.271** (2.97)	0.221* (2.28)	0.218* (2.16)	0.217* (2.12)	0.267* (2.42)	0.290** (4.00)
Observations	1968	1968	1960	670	670	670	632	574	688
Adjusted $R^2$	0.09	0.15	0.35	0.18	0.24	0.68	0.67	0.67	–
$BIC$	8762.6	8807.1	9413.9	2598.8	2650.7	2147.6	2091.0	1670.1	–

$t$  statistics in parentheses

\*  $p < 0.05$ , \*\*  $p < 0.01$

Source: CBI and ONS data

Notes: The table reports the coefficient on expected price growth in equation (6) for various combinations of control variables. Except for model (9) standard errors are robust. The models are as follows:

1. Firm fixed effects.
2. Firm and time fixed effects.
3. Firm and interactive time/SIC 2-digit sector fixed effects.
4. Firm fixed effects. Firm level controls
5. Firm and time fixed effects. Firm-level controls.
6. Firm and interactive time/sector fixed effects. Firm level controls.
7. Firm and interactive time/sector fixed effects. Firm level controls. Only firms with 10+ responses.
8. Firm and interactive time/sector fixed effects. Firm level controls. Outliers removed (see figures 5a and 5b and related discussion).
9. Firm and time fixed effects. Firm-level controls. Estimated by Bayesian model averaging

important predictor in 99 percent of 131,072 price change equation models that we estimate. In other words, unlike with the macroeconomic estimates presented in the time-series literature, our result that past expectations are related to actual price setting is robust to many different perturbations of the underlying regression model.

There is also a literature examining wage Phillips curves and, given our survey contains rich information on wages and wage expectations, it is also interesting to examine whether wage expectations matter for current wage determination. Table 7 therefore repeats the same exercise as in Table 6 for wage expectations. Columns 1-9 refer to the same econometric specifications as with prices, although the firm level control set now includes past price changes but not past wage changes. With Bayesian Model Averaging the set of firm level controls is again reduced, excluding the past price changes and also the three no change dummies. The coefficient estimate is slightly larger than for the price growth regressions; it tends to be between 0.25 and 0.4, and is always significant at the 5% level. Again, wage expectations also seem to matter for current wage determination at the firm level and Bayesian model averaging shows that this result is robust to regression specification.

To summarize, this section has looked for evidence that expectations matter for current price and wage

Table 7: *The Relationship between Expectations and Actual Wage Growth*

The dependent variable is past wage growth.

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Exp. Wage Growth (lag 3)	0.380** (8.41)	0.353** (7.30)	0.325** (5.41)	0.305** (3.37)	0.305** (3.37)	0.282* (2.33)	0.283* (2.32)	0.229 (1.80)	0.316** (4.87)
Observations	1975	1975	1967	664	664	664	626	491	686
Adjusted $R^2$	0.12	0.16	0.28	0.13	0.13	0.54	0.53	0.71	–
$BIC$	5739.1	5836.5	6705.1	1837.8	1837.8	1490.6	1467.0	603.7	–

$t$  statistics in parentheses

\*  $p < 0.05$ , \*\*  $p < 0.01$

Source: CBI and ONS data

Notes: The table reports the coefficient on expected price growth in equation (6) for various combinations of control variables. Except for model (9) the standard errors are robust. The models are as follows:

1. Firm fixed effects.
2. Firm and time fixed effects.
3. Firm and interactive time/SIC 2-digit sector fixed effects.
4. Firm fixed effects. Firm level controls
5. Firm and time fixed effects. Firm-level controls.
6. Firm and interactive time/sector fixed effects. Firm level controls.
7. Firm and interactive time/sector fixed effects. Firm level controls. Only firms with 10+ responses.
8. Firm and interactive time/sector fixed effects. Firm level controls. Outliers removed (see figures 5a and 5b and related discussion).
9. Firm and time fixed effects. Firm-level controls. Estimated by Bayesian model averaging

decisions at the firm-level. Our main result is that price and wage growth expectations do seem to have a positive and significant effect on price and wage growth. This is robust to a wide range of fixed effects and firm-level controls. Without a specific structural model in mind, it is not possible to map these estimate to structural parameters but, as we have noted, the general econometric specification we estimate can be motived from a simple firm-level type pricing relationship such as Rotemberg (1982).

## 4 Are Expectations Rational?

In previous sections we have provided evidence that expectations are associated with fundamentals, and have shown evidence that they influence current pricing decisions. But, are expectations rational? The rationality of expectations plays an important part of modern macroeconomic models and implies that firms' use all available information and do not systematically make mistakes. A strong degree of rationality and forward-looking behaviour then produces powerful effects of policies such as those associated with forward guidance in modern macro models (Woodford (2012)). Coibion et al. (2017) show, however, that growing micro evidence suggests departures from rationality. This is an issue we can now study with our micro data. In the remainder of this section, we explore this issue by first exploring

the properties of forecast errors before proceeding to more formal rationality tests. For our continuous price and wage forecast errors, we are particularly interested in their relationship to aggregate shocks, which we proxy using the errors in the Bank of England’s forecasts.

#### 4.1 Properties of forecast errors

We first use the ITS survey to construct forecast errors. Before proceeding with any formal tests of rationality it is interesting to examine these forecast errors more closely and see how they correlate with each other, and with aggregate shocks.

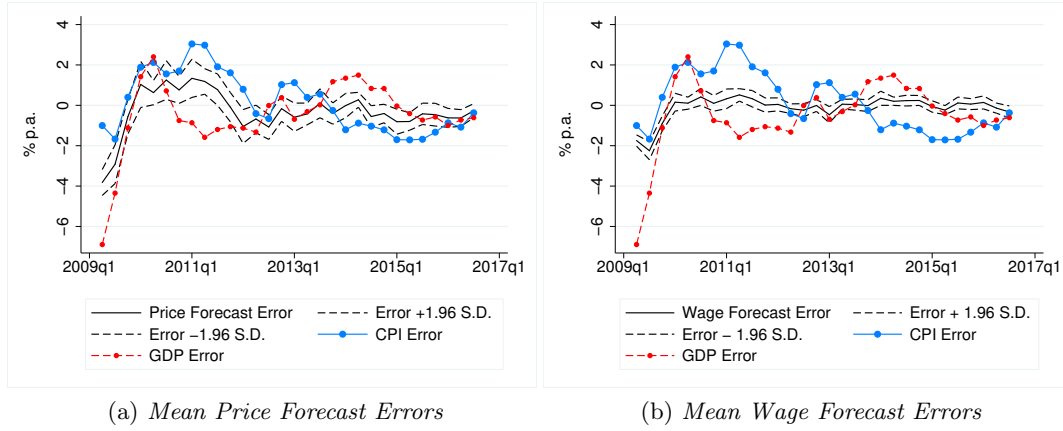
For prices we define the 1-year ahead forecast error at time  $t$  as  $\pi_{t+4}^{4f} - \widehat{e}_{t+4}^{\pi} \equiv \widehat{\pi}_{t+4f}^{e4}$ , the difference between the reported price increases over the last year,  $\pi_{t+4}^{4f}$ , and the forecast made a year earlier,  $\widehat{\pi}_{t+4f}^{e4}$ , with  $w_{t+4}^{4f}$  and  $\widehat{w}_{t+4f}^{e4}$  the corresponding variables for wage growth. These variables are denoted *Price Error* and *Wage Error* respectively. The remainder of this subsection uses descriptive methods to relate these forecast errors to macro-economic forecasting errors, focusing on the four quarter forecasts for inflation and GDP growth made by the Bank of England’s Monetary Policy Committee. Given the time and effort devoted to these macro forecasts these are a particularly useful benchmark.

Figure 6a shows the average forecast errors in price growth for the sample period. The chart also shows bounds calculated as  $\pm 1.96$  standard error of the mean on each side of the mean, and the comparable forecast errors for CPI inflation (*CPI Error*) and GDP growth (*GDP Error*) in the Monetary Policy Committee’s Inflation Forecast four quarters ahead. The chart suggests a strong correlation between firms’ errors in price expectations and the forecasting errors made by the Monetary Policy Committee. Figure 6b shows the corresponding forecast errors for wage growth. The correlations in figure 6b are somewhat less obvious, although these errors are not necessarily so closely related to GDP and inflation.

Next we present summary statistics for the forecast errors in Table 8. The mean error for price growth is -0.4 percentage points. This may not seem all that large, but it is several times larger than the Bank of England’s error for CPI inflation (0.07pp). It is also clear that the dispersion of forecast errors is more than twice that of the MPC’s forecast errors. This is not that surprising given the dispersion in expectations shown earlier, but certainly motivates our more detailed analysis below.

We are also interested in the forecast errors in the qualitative variables. We summarise these in the following way. Since the variables are trichotomous, we can identify those observations for which the outturn is in a higher category than the expectation, those for which it is in the same category and those for which it is lower. We show the proportion of observations with each of these outcomes in Table 9 and use the variables to evaluate the polychoric and polyserial correlations shown in Table 10.

Figure 6: *Forecast Errors in continuous survey variables compared to the Bank of England’s Monetary Policy Committee forecasts*



Source: CBI and ONS data and *Inflation Report*

Notes: The figure reports forecast errors in price and wage survey forecasts and those of the Bank of England’s Monetary Policy Committee CPI and GDP forecasts.

This classification is less than ideal; a firm which expected new orders to fall and in fact experienced a much sharper fall in new orders would be shown here in the middle category, while a firm whose outturn was just below its expectation, but enough to move it down a category would be classified in the first category. While this classification therefore, does not form the basis for the formal rationality tests presented below, it does give an indication of the degree to which outturns are different from expectations. It should be noted that these errors relate to forecasts made one quarter ago, while the wage, price and macroeconomic forecast errors relate to a forecast interval of four quarters. We denote these variables *Unit Cost Error*, *New Orders Error* and *Employment Error*.

Summary statistics for the forecast errors of the ordinal data are shown in Table 9. The proportion of firms for whom employment, new orders and unit costs were “as expected” is larger than the proportion experiencing lower or higher forecast errors, although for all three variables a sizable proportion of firms experience forecast errors. These were also relatively symmetric with similar proportions on the upside and the downside although there is a suggestion that orders were more likely to come in below rather than above expectations.

Finally, we explore the correlations between the firm-level forecast errors. It is an interesting question whether errors on one variable might be associated with errors on another variable. For example, if costs end up higher than expected, perhaps prices are raised more than anticipated. It is worth stressing that the correlations in Table 10 are in no way causal — and we think it would be difficult to make causal statements — but these statistics seem a useful way of examining the possible relationships between the variables.



Table 8: *Summary Statistics for Forecast Errors*

	Mean	Std. Dev.
Price Error	-0.44	3.6
Wage Error	-0.15	1.7
CPI Error	0.07	1.45
GDP Error	-0.71	2.10

*Source:* Bank of England, CBI and ONS data

*Notes:* The table reports mean and standard deviation of price and wage survey forecast errors together with the corresponding forecast errors of the Bank of England’s Monetary Policy Committee.

Table 9: *Categorical Forecast Errors*

	Employment	New Orders	Unit Costs
Lower than Expected	16.9%	30.7%	18.1%
As Expected	64.1%	46.4%	64.8%
Higher than Expected	19%	22.9%	17.1%
Observations	1412	1402	1389

*Source:* CBI data

*Notes:* The table reports the proportions of different outcomes for the forecast errors in the categorical survey variables. The different outcomes are: (i) *lower than expected*: the out-turn is in a lower category than expected, (ii) *as expected*: the out-turn is in the same category than expected, (iii) *higher than expected*: the out-turn is in a higher category than expected.

Table 10 does not point to any strong correlations. We note that the correlations are calculated using only observations at least four quarters apart so as to avoid the problem of spurious correlation, while figure 6 shows the quarterly means of all the data and thus suggests a stronger correlation. Even the largest, between errors in new orders and errors in employment, is only 0.37. Nevertheless, it is of some note that the errors firms make in forecasting wage and price changes are much more strongly correlated with aggregate shocks than they are with firms’ own errors in forecasting unit costs, employment or new orders. On top of this the correlation with GDP forecast errors is larger than that with inflation forecast errors. That offers some, albeit weak, evidence that pricing is affected by macroeconomic influences. We note the contrast between the pattern of shocks shown here and the results of table 3 which shows a clear correlation between past unit cost and past price movements. It is, of course, possible that the correlation arises entirely through the expected components of past price and unit costs but that conclusion would probably strain the data more than is sensible given the nature of the qualitative forecast errors.

Table 10: *Correlations between Forecast Errors: 2009Q2-2016Q3*

	Price Error	Wage Error	CPI Error	GDP Error	Unit Cost Error	New Orders Error
Wage Error	0.22					
CPI Error	0.21	0.14				
GDP Error	0.26	0.28	0.21			
Unit Cost Error	0.01	0.04	0.07	-0.09		
New Ord. Error	0.01	0.08	0.03	-0.01	0.00	
Employment Error	0.02	0.11	0.04	-0.02	0.07	0.37

*Source:* Bank of England, CBI and ONS data

*Notes:* The table shows polychoric correlations between categorical variables and polyserial correlations when one variable is categorical and the other is cardinal.

## 4.2 Are Survey Forecasts Rational?

Given the dispersion in expectations documented in Section 1 and the forecast errors constructed above, we will now formally assess the rationality of the expectations in the ITS.

### 4.2.1 Prices and Wages

We first examine the rationality of the price and wage growth expectations. We are interested in both the role of macroeconomic shocks and evidence of rationality conditional on these. To do this, we use the following regression equation for price forecast errors.

$$\hat{e}_{f,t+4}^{\pi} = \alpha_f^{\pi} + \theta^{\pi\pi} \hat{\pi}_{t+4f}^{e4} + \theta^{\pi w} \hat{w}_{t+4f}^{e4} + \beta^{\pi} \mathbf{X}_{i,t} + \gamma^{\pi} Z_{t+4} + \epsilon_{f,t+4}^{\pi} \quad (7)$$

$\mathbf{X}_{i,t}$  is a vector of variables observed at time  $t$  for firm  $i$ ; we consider the dummy variables which take values of 1 if costs, employment and the volume of new sales are expected to rise in the quarter when the forecast was produced. We also use the rate of operation and the observed past increases in wages and prices at the time the forecast was produced.  $Z_{t+4}$  are the macroeconomic forecast errors plotted in Figures 6a and 6b.

In an alternative specification, we replace macroeconomic forecast errors by time fixed effects represented for period  $t + 4$  by  $\delta_{t+4}^{\pi}$ .

$$\hat{e}_{f,t+4}^{\pi} = \alpha_f^{\pi} + \theta^{\pi\pi} \hat{\pi}_{t+4f}^{e4} + \theta^{\pi w} \hat{w}_{t+4f}^{e4} + \beta^{\pi} \mathbf{X}_{i,t} + \delta_{t+4}^{\pi} + \epsilon_{f,t+4}^{\pi} \quad (8)$$

It is of course not possible to estimate both  $\gamma^{\pi}$  and the  $\delta^{\pi}$  since individual date dummies are collinear with aggregate variables, but the values of  $\gamma^{\pi}$  may themselves be informative.

For time series data, expectations are rational if both the constant and the coefficient on the forecast

value are equal to zero. For panel data, rationality thus requires that there should be no fixed effects so that for each individual firm, forecast errors are zero in expectation conditional on the information that was available to the forecaster (Rossi and Sekhposyan (2015)), at least with covariance stationarity and a symmetric loss function. We adopt a weaker formulation of the null hypothesis of forecast rationality,

$$H_0 = \hat{\theta}^{\pi\pi} = \hat{\theta}^{\pi w} = \hat{\beta}^{\pi} = 0. \quad (9)$$

So if  $H_0$  is rejected, then we can safely reject the hypothesis of rationality.

The rationality of forecasts for wage growth can similarly be tested by estimating the regression equations

$$\hat{e}_{f,t+4}^w = \alpha_f^w + \theta^{w\pi} \hat{\pi}_{t+4f}^{e4} + \theta^{ww} \hat{w}_{t+4f}^{e4} + \beta^w \mathbf{X}_{i,t} + \gamma^w Z_{t+4} + \epsilon_{f,t+4}^w. \quad (10)$$

or

$$\hat{e}_{f,t+4}^w = \alpha_f^w + \theta^{w\pi} \hat{\pi}_{t+4f}^{e4} + \theta^{ww} \hat{w}_{t+4f}^{e4} + \beta^w \mathbf{X}_{i,t} + \delta_{t+4}^w + \epsilon_{f,t+4}^w. \quad (11)$$

Earlier, we showed that there might be persistence in expectations which may lead to forecast errors that are correlated over time. As a result, the panel data model in equations (7), (8), (10) and (11) are estimated using standard errors that are robust to heteroskedasticity and autocorrelation<sup>8</sup>, except where Bayesian model averaging is used.

Table 11 reports the results from estimating the model in equations 7 and 10. The models with firm-specific controls can be estimated only for the period 2012q1-2016q3. For reasons of comparability we therefore also show the first two models estimated for this period; the conclusions over rationality remain, however broadly unchanged when these models are estimated for the whole period.

In table 11 we show the results of the test for four different specifications. The first two columns show, for prices and wages, that forecast errors are strongly negatively related to the expectations themselves. A high expected value tends to be associated with an out-turn well below forecast, even after we include firm fixed effects. We can also see, in column (1) that, for prices, macro forecast shocks for both inflation and economic growth are positively associated with out-turns higher than expected, but there is no evidence of such effects with wages (column 2). Finally we can see that firms which had experienced sharp price or wage increases in the four quarters leading up to the forecasts tended to have out-turns lower than forecast. Since the coefficients on past values are significant even though we have also included the forecasts, this effect is in addition to the average influence of past out-turns on forecasts. In the subsequent columns we include time dummies as well as firm fixed effects, but the

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<sup>8</sup>This setting implies that the estimation error is captured under the null hypothesis which means that we adopt the asymptotic framework of Giacomini and White (2006) to conduct inference. As a result we test for rationality using  $\chi^2$  rather than F statistics

relationship with the forecast and with the past out-turn is very similar to that shown in columns (1) and (2).

In columns (5) and (6) we show the results of the models of columns (3) and (4) estimated by Bayesian model averaging. This shows high probabilities of inclusion for the variables which are statistically significant and low probabilities otherwise. Searching over two hundred and fifty-six models leads to conclusions very similar to those shown in columns (3) and (4) with rationality firmly rejected. Thus we can be comfortable that our conclusions about rationality are not an artifact of the model specified.

The results of the  $\chi^2$  test for rationality ( $\chi^2$  in table 11) indicate that the null hypothesis of the rationality of price and wage growth expectations is firmly rejected. Expectations show excess volatility, so that firms which have high values for expected growth of wages or prices tend to find out-turns below their expectations. The coefficients on expected price and wage changes are robust to the three specifications.

When macroeconomic shocks are measured only by Monetary Policy Committee forecast errors, we find that the error in the growth forecast has a significant influence on price growth errors while wage growth errors are not materially influenced by either macroeconomic forecast error. When we control for firm-specific variables known at the time the forecasts were produced, we find that past price and wage increases also contribute significantly to explaining forecast errors of prices and wages respectively.

We also investigated whether industry price growth (measured by the increase in the producer price index at a 2-digit level) had a material influence on price forecast errors. The coefficients on price index growth were highly insignificant.

Overall these results cast doubt on whether the strong assumptions in many macro models hold in reality. They may point to information frictions as discussed in e.g. Coibion and Gorodnichenko (2015), but should in any case leave us uncomfortable with the widespread assumption that expectations are rational.

Table 11: *Forecast Errors: Tests for Rationality*

	No Time Dummies		Time Dummies		Time Dummies: BMA	
	(1) $\hat{e}$ (Prices)	(2) $\hat{e}$ (Wages)	(3) $\hat{e}$ (Prices)	(4) $\hat{e}$ (Wages)	(5) $\hat{e}$ (Prices)	(6) $\hat{e}$ (Wages)
Price Growth Expectations (lag 4)	-0.697** (-11.33)	-0.033 (-1.70)	-0.707** (-11.82)	-0.035 (-1.80)	-0.699** (-17.77)	-0.001 (-0.19)
Wage Growth Expectations (lag 4)	0.099 (1.28)	-0.675** (-12.23)	0.118 (1.48)	-0.673** (-12.32)	0.034 (0.46)	-0.674** (-19.20)
IR Inflation Forecast Error	0.575** (2.71)	-0.037 (-0.38)				
IR Growth Forecast Error	0.405** (2.79)	-0.119 (-1.47)				
Expected cost rise (lag 4)	0.279 (1.50)	0.045 (0.48)	0.082 (0.44)	-0.001 (-0.01)	0.002 (0.07)	-0.001 (-0.04)
Rate of Operation (lag 4)	-0.003 (-0.52)	0.001 (0.44)	-0.001 (-0.20)	0.002 (0.60)	0.000 (0.03)	0.000 (0.08)
Expected employment rise (lag 4)	0.155 (0.86)	0.044 (0.43)	0.097 (0.51)	0.029 (0.28)	0.005 (0.11)	0.001 (0.08)
Expected orders rise (lag 4)	0.140 (0.75)	0.071 (0.81)	0.144 (0.77)	0.070 (0.79)	0.007 (0.14)	0.002 (0.12)
Past Price Increase (lag 4)	-0.121* (-2.08)	0.024 (1.48)	-0.124* (-2.14)	0.022 (1.34)	-0.116** (-3.42)	0.000 (0.12)
Past Wage Increase (lag 4)	0.122 (1.56)	-0.154** (-3.55)	0.127 (1.62)	-0.156** (-3.60)	0.049 (0.62)	-0.150** (-5.04)
Observations	1836	1829	1836	1829	1836	1829
No. restrictions	8	8	8	8	8	8
$\chi^2$	284	300	292	304	532	494

*t* statistics in parentheses

\*  $p < 0.05$ , \*\*  $p < 0.01$

Source: CBI and ONS data

Notes: The table reports parameter estimates from estimating the determinants of firms' forecast errors controlling for firm fixed effects, with time fixed effects also included in models (3) to (6) (equation (10)). Standard errors are clustered at the firm level. *Expected Cost Increase* *Expected Employment Increase* and *Expected Orders Increase* are dummy variables which take a value one if the respondent expects an increase and zero otherwise.

### 4.2.2 New Orders, Employment and Costs

Next, we consider the rationality of the categorical variables new orders, employment and cost expectations. Das et al. (1999) set out methods of testing for rationality when data are categorical. Taking firms' forecasts to be independent of each other, they make the assumption that with three categories a firm responds "Up" if it forecasts an outcome greater than some value  $a_1$ , "No change" if the firm forecasts an outcome in the interval  $[a_2, a_1]$  and "Down" if it forecasts a value below  $a_2$ . The firm reports outcomes one quarter later using the same classification method. The cut points,  $a_1$  and  $a_2$  are assumed not to change between the forecast and the realisation, although they can differ between firms.

Without observing numerical outcomes (see Lui et al. (2011)) it is not possible to test whether a forecast of the mean is rational or not. It is possible, however, to test rationality making the assumption that the forecast is the mode or the median and we apply this approach to testing the median, with results for the mode available on request. In this case, the necessary requirement is that the median of the realisation should lie in the same category as the forecast.

In Figure 7a we show the proportions,  $p_{kk}$ , of those who (i) reported a fall conditional on having forecast such an outcome, and those who reported a rise conditional on having forecast such an outcome. We also show the upper 95% confidence interval for each proportion. We take a value of this below 0.5 to be a significant departure from rationality since it implies, with 95% probability, that the median respondent experiences an out-turn different from its forecast <sup>9</sup>.

Looking first at movements in new orders, Figures 7a and 7b show there are two cases where the probability of reporting "Down" conditional on having forecast it is significantly below 0.5. There are seven cases where the probability of reporting "Up" conditional on it having been forecast is significantly below 0.5. With just over twenty observations, we should expect only one of each if firms are providing rational forecasts of their median outcomes. There is, therefore, some statistical evidence for over-optimism among firms expecting new orders to rise.

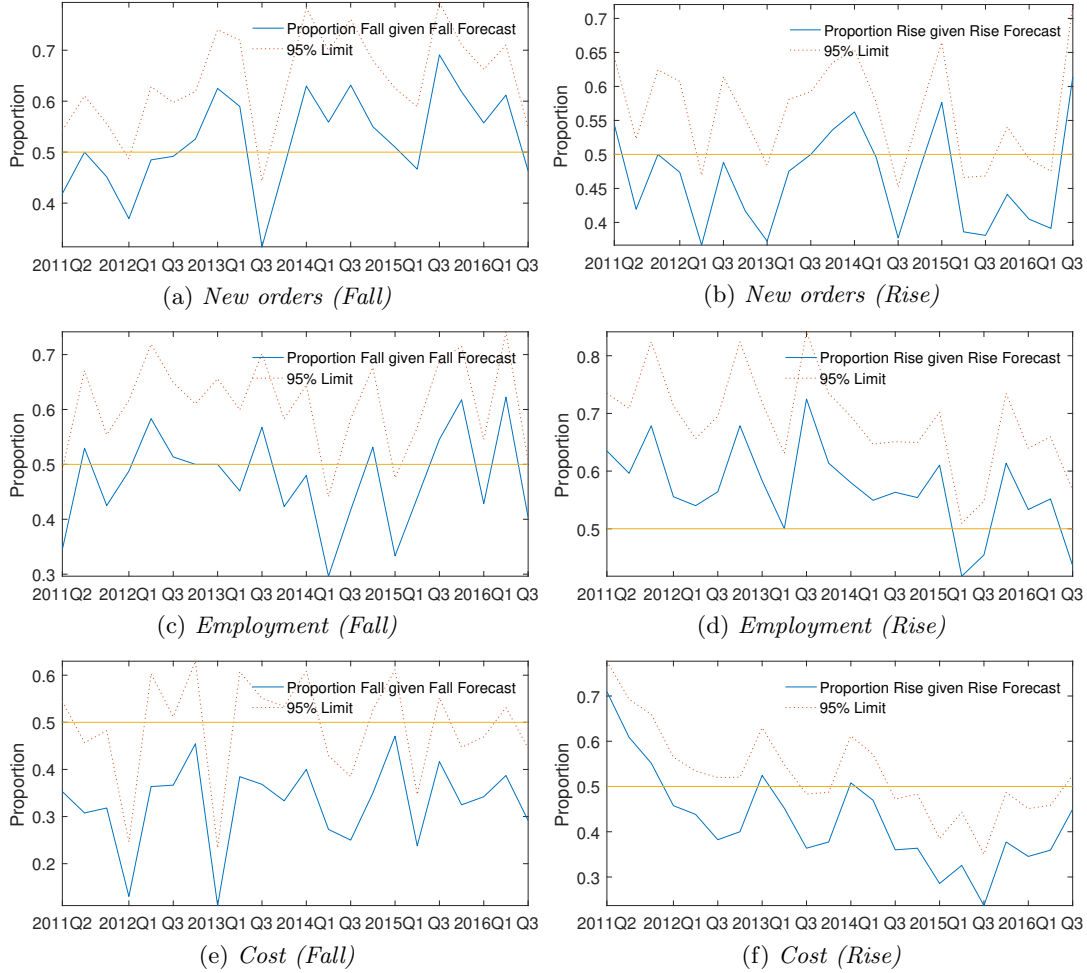
For employment, the evidence for non-rational behaviour is weaker. Figures 7c and 7d show that there are two occasions when the median test is significantly breached, in both cases by firms which had forecast falling employment (in 2014Q2 and 2015Q1). There are no breaches by the firms which forecast stable or rising employment.

Forecasts of movements in unit costs, in contrast, clearly fail the tests for rationality. For the firms

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<sup>9</sup>The probability is calculated by using the normal approximation to the binomial distribution, with the standard error then depending on the proportion of respondents reporting an outcome like their forecast and the total number of respondents forecasting the relevant category in each quarter

Figure 7: *Rationality tests for new orders, employment and cost expectations*



Source: CBI data

Notes: The figures report results of rationality tests for categorical survey variables using the methodology described in section 4.2.2

that forecast falls in unit costs, the median test was failed significantly on ten occasions. For those forecasting rises, the median test was also failed on ten occasions (see Figures 7e and 7f). Of these, there were four occasions (2014Q3, 2015Q2, 2015Q4 and 2016Q1) when the tests were failed both by the firms which forecast falls in costs and by those which forecast rises. This, of course, might indicate that firms tended to take views which were too extreme, both on the upside and on the downside.

We noted earlier that the test is based on the premise that firms' forecasting errors are independent of each other. If there is a single macro-economic influence that leads to out-turns higher than had been forecast, then it is not obvious that this is a failure of efficient forecasting. On the other hand, repeated test failures and simultaneous failures for both those expecting rises and falls — as observed for unit cost expectations — may be indicative of forecasting failure rather than macroeconomic shocks.

### 4.3 Summary

We find clear departures from rationality for wage and price expectations, with firms that report extreme values for expectations tending to observe less extreme outcomes on average. There is also some evidence that firms which have reported large price and wage increases in the past tend to find outcomes lower than their expectations.

The tests for rationality of the qualitative responses are inevitably different in character. But, on the assumption that firms are reporting medians, we find, once we look separately at the firms forecasting increases from those reporting decreases, clear departures from rationality for new orders and unit costs. For employment the evidence is weaker. Nevertheless, the overall evidence we have does not support the hypothesis of rationality.

## 5 Conclusions

Modern macroeconomic models make a number of assumptions about the common information, forward-looking behaviour and rationality of firms. These assumptions play an important role in determining the predictions of these models for aggregate outcomes. Insights for these models have also influenced central banking where the management of inflation expectations is considered to be important in order to achieve low and stable inflation rates (Bernanke (2004)).

We have shed new light on how firms' expectations are formed, and whether they matter, using a novel panel dataset on manufacturing firms' expectations from the UK's Confederation of British Industry. We focused our analysis around three issues: (i) the information on which firms' form expectations and the associated heterogeneity and dispersion this might produce (ii) whether firms' are forward-looking in their price setting and whether expectations affect pricing outcomes today (iii) whether firms' expectations are rational. All three of these components are central to modern macro models.

We have shown that firms' expectations of price and wage growth are influenced by a combination of aggregate and firm level indicators; price expectations seem mainly related to firm level indicators but with modest influence from past import price growth, while wage expectations are materially influenced by expected GDP growth and past CPI inflation as well as firm-specific effects. Expected growth in new orders and employment are most closely associated with past orders, while cost expectations seem to reflect past firm specific costs and aggregate import price inflation. Given the small amount of previous work on this issue, the precise regression specification we used to arrive at these results is clearly subject to a considerable degree of uncertainty. It is therefore reassuring that the application of



Bayesian model averaging to our data, with the aim of uncovering the expectations formation function in an agnostic and systematic way, yields clear results. Overall, this suggests that firm-specific influences play an important role, and that firms are selective about the indicators that they use when forming expectations for particular variables. As in other recent papers, we also find evidence of considerable dispersion of firms' price and wage growth expectations.

Firms' wage and price growth expectations also seem to matter for price setting behaviour. We test the notion that firms' own pricing decisions are influenced by their expectations of what their price might be in the future. To our knowledge, we are the first to examine this relationship at the firm level and, although we do not estimate a structural relationship, our approach can be easily motivated by theories often used to derive aggregate Phillips curves in the macro literature. We find a clear positive, and significant, effect of expectations on both current wage and price decisions. This is robust to a range of specifications. We use Bayesian model averaging to show that our results are robust to all 131,072 possible regression models. Although this is evidence that firms' expectations are important in pricing decisions, we also show that these expectations are not fully rational. Expectations channels (e.g. in the transmission of monetary policy) therefore still seem potentially important, but actual outcomes will depend on how precisely expectations are formed. The statistical evidence in section 2 speaks to this, but understanding the expectations formation process more deeply is an interesting avenue for future work.

Taken together, our results suggest heterogeneity in the use of information, rational inattention or bounded rationality and some degree of forward-looking behaviour may be important empirical regularities in firms' expectations of future outcomes. This suggests that the transmission mechanisms may be more complex than many models typically assume. Whether this changes the predictions of our models is then, ultimately, a theoretical issue, but our results provide new and important empirical insights to motivate this line of work.

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